

# **Cancellation Policy**

**As from November 2017**

**For lessons, rallies and hacks at  
Saddles Riding Centre**

Due to the evening and weekends becoming very popular and weekdays busier we are forced to change our cancellation policy with immediate effect.

Firstly we will always try to fill your lesson/hack slot, we do have a waiting list for lessons to help try and accommodate for this.

Anything over 48 hours notice of cancellation will not be charged.

If the notice is within 24-48 hours notice this will be charged at the cancellation fee of £15.

If you are unable to give 24 hours notice or fail to turn up for a lesson this will be charged at the full lesson fee.

Special events/rides require full payment 7 days before and are non refundable.

Please remember we do have a wet weather contingency plan in place. If you choose not to ride in the rain we can still offer practical stable management to teach you more about horse care and ownership. So no need to cancel and cancellation policy will still apply.